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FOR IMMEDIATE RELEASE

**Global Shop Solutions ERP Software Ranks Highest in Customer Satisfaction
Among Tooling Manufacturers**

THE WOODLANDS, TX, MAY 2017 – [Global Shop Solutions](http://www.globalshopsolutions.com), a global producer of ERP software for manufacturing companies, achieved the highest customer satisfaction rating in the 2017 Q1 Automotive Tooling Barometer survey conducted by [Harbour Results, Inc.](http://www.harbourresults.com), a consulting firm that helps manufacturers transform their business with custom analysis benchmarking, business assessment, strategic development and operational improvements.

Designed to provide an overview on the current state of the automotive tooling industry, the Barometer polled mold and die shops on a variety of topics ranging from capacity, utilization and outsourcing trends to ERP systems usage. Global Shop Solutions outperformed all other ERP products, including customized in-house ERP systems, in the customer satisfaction category, with a ranking of 3.83 (out of 5) – well above the average ranking of 3.4.

“The unique operating environments of tooling manufacturers require software companies to be creative,” says Global Shop Solutions CEO Dusty Alexander. “Our ERP software offers robust features and functionalities in the modules most used by tool and die companies, including [financial](#), [costing/quoting](#), [materials/purchasing](#) and [scheduling](#). It also offers a high degree of customization that allows these specialty

manufacturers to easily adapt the software to their specific needs with the goal of simplifying their manufacturing.”

According to the survey, Global Shop Solutions tool & die customers also used more system modules than users of other ERP systems, with 6.2 modules used compared to the industry average of 4.5.

“We’re proud to be at the top in the survey from a credible and trustworthy research group like Harbour Results,” adds Alexander, “but we’re not satisfied with the numerical rating. Our goal is to achieve 5’s across the board with all our customers. The manufacturing industry never stops evolving, so we work hard at continually improving our product so our customers can keep up with ongoing changes while staying ahead of the competition.”

About Harbour Results Inc.

Harbour Results, Inc. a leading business and operational consulting firm for the manufacturing industry offers operational and strategic advisory expertise, and proprietary assessment programs to help optimize a business’ s performance. Focused on small- to medium-sized manufacturers, many of which are family-owned or privately held, HRI utilizes its knowledge, experience and relationships to build upon the established foundation with sound strategies and operational improvement. Headquartered in Southfield, Michigan, Harbour Results was founded in 2005 by industry analyst Laurie Harbour. Today, the Harbour Results team is comprised of manufacturing experts, and clients also have exclusive access to Harbour Results’ network of partner companies and worldwide resources.

About Global Shop Solutions

We simplify your manufacturing.™ Since 1976, Global Shop Solutions has been the exclusive provider of the One-System ERP™ Software designed to simplify your manufacturing. The efficiency delivered through their ERP software provides real-time inventory accuracy, improved on-time delivery, lower administrative costs, increased sales and improved customer service. Real-time data with high-level accuracy empowers business leaders to be proactive in their decision making. Global Shop Solutions customers enjoy a significant ROI to their bottom line. Headquarters in The

Woodlands, Texas includes a state-of-the-art R&D facility and their Global Shop Solutions University training center. Through its offices in the U.S., Mexico, Indonesia, Singapore, Australia, New Zealand and the United Kingdom, it maintains its place of prominence in the ERP manufacturing software industry.

For more information please visit www.globalshopsolutions.com.