

Panorama's Digital Transformation Boot Camp Agenda May 1-3, 2017

Monday, May 1

Time	Topic	Facilitator/Location
11:00 – 11:30 a.m.	Check In	
11:30 – 12:30 p.m.	Lunch	
12:30 – 1:30 p.m.	Welcome to Boot Camp <ul style="list-style-type: none"> • Introductions from attendees and facilitators • Overview of 3-day agenda • Attendee goals 	Rick Platz <i>Sr. Manager, OCM</i> Kettner South
1:30 – 2:00 p.m.	Keynote Intro <ul style="list-style-type: none"> • Insight, Momentum, Results 	Eric Kimberling <i>Managing Partner</i>
2:00 – 2:30 p.m.	Introduction to Digital Transformation <ul style="list-style-type: none"> • The evolution of ERP 	Eric Kimberling
2:45 – 3:45 p.m.	Digital Transformation Basic Training Part 1 <ul style="list-style-type: none"> • 20 guiding principles • Common transformation challenges 	Eric Kimberling
3:45 – 4:00 p.m.	Break	Refreshments in room
4:00 – 5:00 p.m.	Digital Transformation Basic Training Part 2 <ul style="list-style-type: none"> • System implementation principles and benchmarks • Group discussion: Top challenges 	Rick Platz
5:15 – 6:30 p.m.	Happy Hour Reception	

Panorama's Digital Transformation Boot Camp Agenda May 1-3, 2017

Tuesday, May 2

Time	Topic	Facilitator
7:30 – 8:00 a.m.	Breakfast	
8:00 – 8:45 a.m.	Overview of Digital Transformation Strategies <ul style="list-style-type: none"> • Key variables for defining your enterprise strategy and approach • Best practices and tools for implementation 	Bill Baumann <i>Director of Sales</i> Kettner South
8:45 – 10:00 a.m.	ERP Selection and Implementation Project Management <ul style="list-style-type: none"> • Lifecycle of an ERP project • Best practices and tools for effective project management • Phases of Business Process Management – PERFECT Process™ 	January Paulk <i>Director of Operations</i>
10:00 – 10:15 a.m.	Break	In-Room
10:15 – 11:15 a.m.	From Requirements to Go-live: Creating Your Implementation Plan <ul style="list-style-type: none"> • Successful requirements gathering • Business v. technical plans • Criteria for a successful implementation plan • Assessing the plan 	January Paulk
11:15 – 12:15 p.m.	Requirements Exercise – Step 1 <ul style="list-style-type: none"> • Group collaboration and team-building exercise 	January Paulk & Team
12:15 – 1:15 p.m.	Lunch	
1:15 – 2:15 p.m.	Overview of Organizational Change Management (OCM) <ul style="list-style-type: none"> • What is OCM? • OCM work streams and tools • The OCM team • The OCM project plan 	Rick Platz
2:15 – 2:45 p.m.	Mitigating Resistance to Change <ul style="list-style-type: none"> • Ten steps to managing resistance 	Rick Platz
2:45 – 3:15 p.m.	Break	In room

Panorama's Digital Transformation Boot Camp Agenda May 1-3, 2017

Time	Topic	Facilitator
3:15 – 4:45 p.m.	ERP Vendor Update <ul style="list-style-type: none"> • Landscape • Cloud transformation • Mobility • Technology tools 	Chris Devault Manger, Software Selection Kettner South
4:45 p.m.	Panorama One-on-one Consultations <ul style="list-style-type: none"> • Individual, pre-scheduled sessions • Bring questions and materials 	Panorama Consultants

Wednesday, May 3

Time	Topic	Facilitator
7:30 – 8:00 a.m.	Breakfast	
8:00 – 9:00 a.m.	Software Selecion: Today's Marketplace Choices	Chris Devault
9:00 – 10:00 a.m.	Developing a Benefits Realization Plan <ul style="list-style-type: none"> • Justify and measure your investment and ROI • Performance management • Performance measures • Continuous improvement 	Rick Platz
10:00 – 10:15 a.m.	Break	In room
10:15 – 11:15 a.m.	Benefits Realization Group Exercise	Rick Platz & Team
11:15 – 11:30 a.m.	Group Open Forum for Questions	Bill Baumann
11:30 – 12:30 p.m.	Lunch	
12:30 – 1:15 p.m.	Lessons From a Failed ERP Implementation	Bill Baumann
1:15 – 1:45 p.m.	Independent Verification & Validation <ul style="list-style-type: none"> • Tools for validating your ERP initiative 	Richard Armitage
1:45 – 2:00 p.m.	Break	In room
2:00 – 2:30 p.m.	Project Recovery <ul style="list-style-type: none"> • Can this project be saved? • Root cause analysis • What to do when things go wrong 	Richard Armitage

Panorama's Digital Transformation Boot Camp Agenda

May 1-3, 2017

Time	Topic	Facilitator
2:30 – 3:30 p.m.	Legal Ramifications of Project Failure <ul style="list-style-type: none">• Retention of documentation (and what not to document)• Steering committee duties• Stories of litigation• Protective strategies	Richard Armitage