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FOR IMMEDIATE RELEASE

Global Shop Solutions Names Nick Knight Sr. Director of Customer Services

THE WOODLANDS, TX, NOVEMBER 2016 – Global Shop Solutions, a developer of enterprise resource planning (ERP) software simplifying manufacturing for 40 years, has named Nick Knight as the firm's new Senior Director of Customer Services.

A Global Shop Solutions employee for more than a decade, Knight previously served as a member of the Service Team, Consulting Project Manager and most recently as Director of Consulting. In these positions, he helped drive record growth in successful ERP implementations and consulting services revenue while leading the company's global expansion into China, Asia-Pacific, Mexico, Australia and Canada. As Senior Director of Customer Services, Knight will oversee the consulting group, custom group, account representatives, and four international offices totaling nearly 70 employees.

"Our success as an ERP software firm is based on listening to our customers and responding to their needs," says Dusty Alexander, CEO of Global Shop Solutions.

"Nick's combination of experience, technical knowledge, and ability to communicate with our customers to resolve their manufacturing problems makes him uniquely qualified to lead our Customer Services group. Putting these four groups under his direction will enable greater teamwork and take our existing customers to a new level of success. "

Knight began his career in the manufacturing industry working at a machine shop in Houston, Texas, at the age of 16. While there, he gained extensive experience using Global Shop Solutions ERP software. After joining Global Shop Solutions he displayed

a knack for helping customers use the software to improve their production process, and went on to build an industry-leading consulting and project management group that continues to simplify manufacturing for Global Shop Solutions users every day. Many members of this group are sought after experts for thought leadership editorials.

“Nick honestly cares about helping our customers improve their businesses, and he instills that quality in all who work with him,” says Alexander. “We are proud of his leadership, his dedication to making our ERP software better, and the advancements he brings to our customers.”



Caption: Nick Knight, Director of Customer Services, Global Shop Solutions, Inc.

About Global Shop Solutions

We simplify your manufacturing. Since 1976, Global Shop Solutions has been the exclusive provider of the One-System ERP™ Software designed to simplify manufacturing. The efficiency delivered through our ERP software provides real-time inventory accuracy, improved on-time delivery, lower administrative costs, increased sales, improved customer service, and real-time data with high-level accuracy that empowers business leaders to be proactive in their decision making. Global Shop Solutions customers enjoy a significant ROI to their bottom line. Headquarters in The Woodlands, Texas, includes a state-of-the-art R&D facility and our Global Shop Solutions University training center. Through its offices in the U.S., Mexico, Indonesia, Singapore, Australia, New Zealand and the United Kingdom, Global Shop Solutions maintains a global place of prominence in the ERP manufacturing software industry.

For more information please visit www.globalshopsolutions.com.